

4 NOVEMBER 2016

BNP Paribas Fortis Grand Auditorium Marais
Brussels, Belgium

Eurofinas Conference on Fighting Fraud in the Consumer Credit Industry

eurofinas 



www.eurofinas.org

EUROFINAS' CONFERENCE ON FIGHTING FRAUD IN THE CONSUMER CREDIT INDUSTRY

3 & 4 November 2016

The financial services sector is a key target for fraudsters across the globe. In a rapidly digitalising environment more can and should be done by financial institutions.

Expanding businesses to digital channels is a phenomenon that is especially important for consumer credit providers. Providers are not only changing the way they deliver their services but also the efforts to protect their organisations, products and consumers from sophisticated fraudulent activities. In an ever transforming business environment it is essential to step up tools, strategies and know-how on how to fight fraud in the consumer credit industry.

In Europe, figures on fraud are staggering - but nothing compared to the real costs in lost productivity and damage to reputations and customer confidence. Then, there is the fraud that goes undetected, impossible to account for and assess. With this in mind, Eurofinas is pleased to host its first European conference on Fighting Fraud in the Consumer Credit Industry, which will discuss the various facets of fraud as experienced in the sector, lessons learned and effective strategies to prevent fraud to occur in the future.

The Conference will allow participants to reflect on their business operations and help them to prepare for tomorrow's challenges. The Conference, like no other, draws together expertise and experience from across the industry with supporting businesses and those engaged in the deployment of new fraud detection technologies.

Speakers will focus on themes such as

- how can big data help credit providers in the fight against fraud?
- identity fraud in a digitalised business environment
- EUROPOL's efforts in the fight against fraud
- global fraud prevention strategies of consumer credit identities
- and more...

The event will also serve as an unparalleled opportunity to network and collaborate with new and existing contacts.

The conference will be held at the BNP Paribas Fortis Grand Auditorium Marais in Brussels on 4 November, with a Networking Drink Reception taking place on 3 November at the Radisson Blu Royal Hotel Brussels.

[REGISTRATION]

To attend, simply fill in your registration form (included in this brochure) and send it to the Conference Secretariat by email to: j.debruyne@eurofinas.org

More details on the programme, sessions and locations can be found on page 3 and 4 of this brochure.

NETWORKING DRINK RECEPTION

[Thursday 3 November 2016]

19.30 - 21.00 CET

**All participants invited to the Pebblewood Corner
of the Radisson Blu Royal Hotel, Brussels.**

CONFERENCE

[Friday 4 November 2016]

08.00 - 15.30 CET

**The Conference will be held at the BNP Paribas Fortis,
Grand Auditorium Marais in Brussels.**

PROGRAMME

08.00-09.00

Conference Registration & Welcome Coffee

12.30-13.30 // Lunch

09.00-10.30 // SESSION 1

Welcome Remarks

Valentino Ghelli, Chairman, Eurofinas

Setting the Scene

Chris Thomas, Sales Director EMEA, Fraud & ID, Experian

Utilizing Big Data in the Fight Against Fraud
in the Consumer Credit Industry

Abdellhakim Bouabid, Head of Retail Credit Risk
& Consolidation, Credit Agricole Consumer Finance

Identity Fraud in a Digitalised Business Environment

Morten Larsen, Director Credit, Data and Internal Model,
Basisbank

Q&A

10.30-11.00 // Refreshment Break

11.00-12.30 // SESSION 2

Introduction

Marcin Czugan, Head of Legal and Legislative Department,
Conference of Financial Companies Poland

Global Fraud Prevention Strategies of Consumer
Credit Identities

Marc Beaufils, International Anti-Fraud Coordinator,
Société Générale International Banking and Financial Services

Risk Management in e-Commerce Credit

Bernhard Dünkel, Head of Credit Risk Strategy, Teambank

Big Data in Credit Scoring

Łukasz Korziński, Head of Customer Experience
& Communication Manager, Aasa Polska

Q&A

13.30-15.00 // SESSION 3

Introduction

John Salmon, Partner, Hogan Lovells International

Fraud Prevention and the New Data Protection Regulation

John Salmon, Partner, Hogan Lovells International

A Fraud Prevention Gateway

Antonio Adinolfi, Director Office IV, Italian Ministry of Economy
and Finance

CEO Fraud in the World of Credit Providers?

Peter Depuydt, Project Manager FP APATE, EUROPOL

Collaboration with Public Authorities

Edward Simpson, Head of Government Affairs, UK Finance
and Leasing Association

Q&A

15.00-15.15 // Closing Remarks

PRACTICAL INFORMATION

[DATES AND TIMING]

Eurofinas' Conference will start with a Networking Drink Reception on **Thursday 3 November 19.30-21.00 CET**, to be followed by a **full day programme on Friday 4 November**, with sessions running from **09.00 to approximately 15.00 CET**.

[VENUE]

[Networking Drink Reception]

The Networking Drink Reception will take place at the Pebblewood Corner of the Radisson Blu Royal Hotel in Brussels. The Hotel is located in the city centre of Brussels, just a few footsteps away from the conference Auditorium, easily accessible from all major highways, the railway stations, bus stops and Brussels Airport.



Address:
Radisson Blue Royal Hotel / Pebblewood Corner
Rue du Fossé-aux-Loups/ Wolvengracht 47
B-1000 Brussels, Belgium

[Conference]

The Conference will take place at the BNP Paribas Auditorium, Grand Marais in Brussels, Belgium. It is located in the city centre of Brussels, foot steps away from the Radisson Blu Royal Hotel, easily accessible from all major highways and public transport. Payed Parking is available in one of two car parks situated in the vicinity of La Monnaie (the 'the Ecuyer' and 'Monnaie' car parks) Click [here](#) for directions.

Address:
BNP Paribas Fortis Grand Auditorium Marais
Rue des Boiteux/ Kreupelenstraat 12
B-1000 Brussels, Belgium



PRACTICAL INFORMATION

[HOW TO REGISTER]

Simply fill in the **Registration Form** (included in this brochure) and send it to Eurofinas' Secretariat by email to j.debryune@eurofinas.org

[REGISTRATION FEE]

Per Delegate :
Prices excl. VAT

285 euros

- For Eurofinas member associations
- For credit providers located in countries of which the national consumer credit association is a member of Eurofinas
- For Associate Members of Eurofinas

400 euros

- For non-members

The fee covers attendance to the Conference, lunch and refreshment breaks at the Conference, delegate pack, on-line access to presentations after the event, Networking Drink Reception on Thursday 3 November.

[DEADLINE FOR REGISTRATION]

Tuesday 1 November 2016

[PAYMENT METHOD]

Registration fees are to be paid by **bank transfer** in euros. Details for payment are available on the Registration Forms included in this brochure.

[ACCOMMODATION]

The Conference fee does not include accommodation. Participants can book their accommodation at preferential rates (subject to availability) at the **Radisson Blu Royal Hotel Brussels**, just footsteps away from the Auditorium. Bookings should be made by using the special Hotel Room Reservation link accessibly [here](#), using the promotional code **EUF116**.

If you need assistance, please contact the Radisson Blu Royal Hotel directly at +32 (2) 219 28 28 or by e-mail at info.brussels@radissonblu.com mentioning the **group's name "Eurofinas"**.

Radisson Blu Royal Hotel, Brussels

Rue du Fossé-aux-Loups/ Wolvengracht 47, B-1000 Brussels, Belgium
Tel: +32 (2) 219 28 28, Fax: +32 (2) 219 62 62, www.radissonblu.com

Single Room > 149 euros

Double Room > 169 euros

The rates above are quoted in EUR per room per night, including breakfast buffet, VAT and applicable taxes. High speed internet connection is free of charge for hotel guests.

Accommodation costs are not included in the registration fee and are to be settled separately.

PRACTICAL INFORMATION

[LANGUAGE]

The Conference will be held in English.

[DATA PROTECTION NOTICE]

The information which you are requested to provide is necessary to enable us to process your registration and is intended for Eurofinas services. You may access this information and request that it be rectified if necessary. We would also like to use this data to keep you informed of other Eurofinas's activities. If you do not want us to do so, please write to us at Eurofinas, 87 Boulevard Louis Schmidt, 1040 Brussels, Belgium. Payment information will only be used to process the payment of the registration fee.

[CANCELLATION POLICY]

For written cancellations received prior to Tuesday 1 November 2016, 80% of the registration fee will be refunded.

Cancellations received after Tuesday 1 November 2016 will not be eligible for a refund, but substitutions can be made at any time at no extra costs subject to prior written notification.

[JOINING INSTRUCTIONS]

On receipt of your Registration Form, we will send you a confirmation note and practical information. For any queries, please contact Julie De Bruyne by email at j.debruyne@eurofinas.org or by phone at +32 2 778 05 60. Please note that registration is final upon reception of the registration fee payment.

[ENQUIRIES]

For further information on your registration, please contact:

Julie Debruyne, Eurofinas
+32 (0) 2 778 05 60
j.debruyne@eurofinas.org

For further information on the Conference, please contact:

Anjena Narang, Eurofinas
+32 (0) 2 778 05 75
a.narang@eurofinas.org

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Grand Auditorium Marais,
Brussels, Belgium

CONFERENCE REGISTRATION FORM

To register to the Conference, please return this form duly completed by Tuesday 1 November 2016, by following the steps below:

- Fill in all fields (all fields are mandatory).
- **Important:** Print and sign the completed form.
- Return the signed form to Eurofinas by e-mail to j.debruyne@eurofinas.org

[Contact Details]

Mr. / Mrs. Family name _____ First name _____
Company name _____ Position _____
Company address _____ Postal Code _____
City _____ Country _____
Tel. _____ Fax _____
Company VAT n° _____ E-mail _____

[REGISTRATION FEE] Per Delegate (excl. VAT):

- **285 euros >**
 - For Eurofinas member associations
 - For credit providers located in countries of which the national consumer credit association is a member of Eurofinas
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- **400 euros >**
 - For non-members

The fee covers attendance to the Conference, lunch and refreshment breaks at the Conference, delegate pack, on-line access to presentations after the event, Networking Drink Reception on Thursday 3 November. Full payment of the registration fee is due prior to the Conference. Hotel accommodation is not included in the registration fee.

[PAYMENT METHOD]

Registration fees are to be paid no later than **Tuesday 1 November 2016**.

Payment via bank transfer

Registration fee (€285 or €400, as applicable) to be paid to Eurofinas' account:

ING Bank Belgium - IBAN BE90 3100 4027 8732 - BIC (Swift Code): BBRUBEBB

Please indicate clearly on the transfer slip the reference **EUNOV2016** followed by the **delegate's name and company**.

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